



OPERATION WALK USA

Privacy Policy

Operation Walk USA is committed to safeguarding your privacy and personal data. As a nonprofit charitable organization, Operation Walk USA operates with a single, urgent goal – to provide free hip and knee replacement surgeries to the uninsured population in the United States.

This Privacy Policy explains our online information practices and outlines the choices you can make about what information you provide, how your data is collected and how it is used. Your choice to share information with Operation Walk USA – including personal, private information – is also deemed to be done with the knowledge that Operation Walk USA’s practices further its goal to provide the much-needed relief to deserving patients. From time to time, Operation Walk USA conducts internal audits of its information practices and reserves the right to make changes to this policy. Changes to this policy are also made to comply with evolving legal and regulatory requirements, including the General Data Protection Regulation (GDPR) of the European Union.

This Privacy Policy applies to all information received by Operation Walk USA, both online and offline, any electronic, written or oral communication you share with us, and any information you provide to third-party vendors operating on behalf of Operation Walk USA.

What Data We Collect

Operation Walk USA collects several types of information about you, depending on the action you take. This data includes personal information that you directly submit to us as part of a registration, participation, survey or donation form, as well as through other digital and non-digital interfaces and platforms, such as e-mail and social media. Operation Walk USA also does not collect information on your web behaviors as you navigate through the Operation Walk USA website. The data collected by the Operation Walk USA generally falls into 3 categories:

- **Personal information**, including name, email address, mailing address and personal connection to arthritic conditions of the hip and knee.
- **Platform data**, including our website and other digital platforms that may include third-party features and widgets (e.g., social sharing) that may collect data.
- **Transactional data**, including limited personal and credit card information, through secure donations submitted on our financial transaction pages.

How We Use Your Data

Operation Walk USA and its third-party vendors may use your personal, platform or transactional data to:

- Provide you with relevant information about our programs and services
- Carry out a request or transaction you have initiated
- Optimize the performance of our website
- Tailor and promote opportunities for engagement to meet your interests
- Improve the technical performance and personalized experience of our website
- For any other purposes with your consent

Operation Walk USA does not sell or rent your information to others. Your information may also be disclosed to comply with a court order, law or legal process. If you wish, you can modify your internet browser settings to alter which technologies are permitted, but this may limit some functionalities and features of our website.



Data Security

We care about the security of your transactions and the data you share on our website. The web servers for the Operation Walk USA are located in a locked, secure environment, and computer systems are maintained in accordance with industry standards to secure information. You should be aware, however, that "perfect security" does not exist on the Internet, and third parties may unlawfully intercept or access transmissions or private communications.

Consistent with regulations of the United States and European Union, Operation Walk USA takes many technical precautions to keep your data and privacy secure against security breaches. However, there is no guarantee that your information is completely safe from breach of our computer systems and servers. In the event of a breach, Operation Walk USA will comply with its regulatory obligations.

Children's Privacy

None of the content and information on Operation Walk USA's website is targeted toward children under 13 years of age. We make every effort possible to ensure that we do not collect or maintain information on our website from those we know to be younger than 16 unless parental consent has been obtained in writing.

Communication Preferences

Operation Walk USA provides an online form to join our communications list. If you have "opted-in" to receive communications, we may send you regular communications, typically via e-mail.

Email subscribers may unsubscribe from all email communications, via an "Unsubscribe" link at the bottom of all Operation Walk USA emails.

Contact Us

If you have specific questions or concerns about this Privacy Policy, please contact us via opwalkusa@aaos.org or at the following address.

Operation Walk USA
9400 West Higgins Road
Suite 500
Rosemont IL 60018

Links to Other Websites

Operation Walk USA's site includes links, some temporary and some permanent, to other websites. We are not responsible for the privacy and security practices of any other website or the nature of the content contained therein.